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# ENVIRONMENTAL SERVICES

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THE ROYAL  
BOROUGH OF



KENSINGTON  
AND CHELSEA

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To whom it may concern

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My reference: D3F/RCS

Your reference:

Please ask for: Richard Saunders

Dear Sir/Madam

**Re: Mr Andrew Lee**

Since 2000 I have been involved in a joint local authority/ Health and Safety Executive liaison group looking at safety in the window cleaning industry. Andrew Lee represented the Federation of Master Window & General Cleaners and I have worked closely with him to look at guidance for window cleaners in order that the number of accidents in the industry can be reduced.

Whilst I was able to have an input on the enforcement of health and safety at work I found Andrew's breadth of experience in the industry invaluable. He was able to give an excellent perspective on the problems facing window cleaners in this hazardous industry.

He is able to effectively blend his experience with the practical requirements of working in the industry to put effective safe systems in place to reduce the risk of accidents.

Andrew has been involved in the publication of Health and Safety Executive Information sheets on ladder safety, rope access techniques and an operator's guide to the safe use of window cleaning cradles.

Andrew's work ethic is extremely positive and he has general working knowledge of the law and current safe practice within the industry.

Yours faithfully

**Richard Saunders MCIEH, MIOSH,  
Team Manager, Commercial Division,  
Chartered Environmental Health Practitioner,  
Directorate of Environmental Health.**